



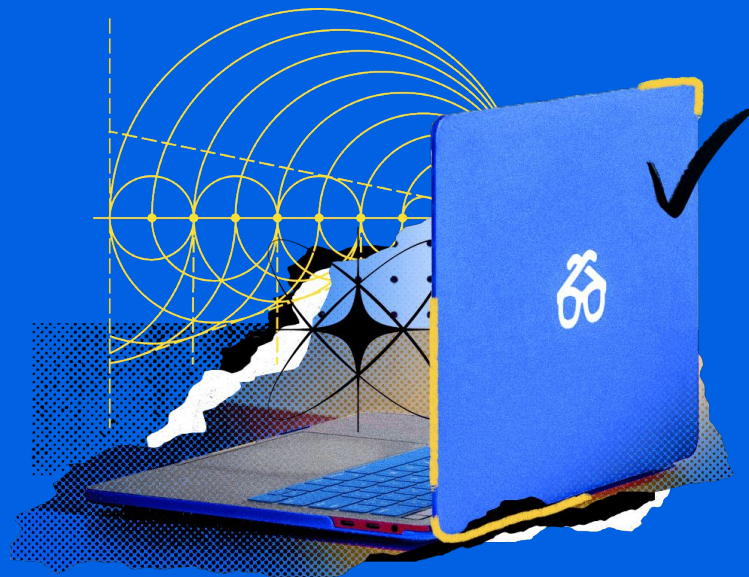
Simplify Learning. *Maximize Impact.*

January 2026



Andressa Horta

Senior Director, Professional Services
andressa@degreed.com





The Next Wave of Degreed Open Library: Personalized, AI-Powered, and Globally Scalable

Each milestone builds momentum toward a global, AI-powered, and career-centered Open Library ecosystem

April 

Trending Topics:
100 Pathways covering today's most in-demand and trending topics.

October 

Industry Focus:
150 Industry-specific Pathways aligned with Degreed client needs.

July 

Language Bundles:
100 Pathways created in Portuguese, Spanish, French, and German to expand global access.

January

Foundation for 2026 Expansion



150+ new Pathways designed to support a continuous learning strategy.



Skill Breaks: 30-minute, AI-curated microlearning experiences for everyday growth — now in 10 languages for global access.



Progressive Conceptual Learning*: A three-step approach — *Explore, Build, Enhance* — guiding learners from curiosity to reflective understanding through structured, AI-supported pathways.



Category	Pathway Title	English
Agile & Project Management	<i>Adopt Lean Six Sigma: Understand Its Methodologies</i>	
	<i>Implement Agile: Master the Basics</i>	
	<i>Manage Projects: Master Essential Strategies</i>	
	<i>Streamline Processes: Master Lean Six Sigma</i>	
Artificial Intelligence & Machine Learning	<i>Accelerate Business Growth: Harness AI in Marketing</i>	
	<i>AI Essentials: Understand Artificial Intelligence at Work</i>	
	<i>Boost Productivity: Unleash Cutting-Edge AI</i>	
	<i>Empower People Management: Leverage AI Insights</i>	
	<i>Future-Proof Your Career: Embrace Continuous Learning & AI</i>	
	<i>Ignite Your AI Journey: Get Started with AI</i>	
	<i>Innovate Customer Experience: Personalize with AI</i>	
	<i>Leverage AI: Navigate Market Trends</i>	
	<i>Optimize AI Performance: Perfect Prompt Engineering</i>	
	<i>Redefine Leadership: Integrate AI & Innovation</i>	
	<i>Revamp Your Resume: Ace Interviews with AI</i>	
	<i>Revolutionize HR: Enhance Recruitment with AI</i>	
	<i>Revolutionize Supply Chains: Integrate AI & Automation</i>	
	<i>Safeguard Privacy: Integrate AI & Data Security</i>	
	<i>Shape Digital Learning: Personalize Training with AI</i>	
	<i>The Evolving Role of AI in Workplace Automation</i>	

Category	Pathway Title
Communication & Collaboration	<i>Build Virtual Trust: Enhance Remote Collaboration</i>
	<i>Captivate Audiences: Master Public Speaking</i>
	<i>Collaborate Effectively: Strengthen Business Relationships</i>
	<i>Collaborate Seamlessly: Utilize Word 365</i>
	<i>Communicate Digitally: Master Essential Tools</i>
	<i>Communicate Impact: Write for Professional Success</i>
	<i>Communicate with Empathy: Strengthen Relationships</i>
	<i>Connect with Emotional Intelligence: Strengthen Relationships</i>
	<i>Deliver Presentations: Master PowerPoint 365</i>
	<i>Listen Actively: Strengthen Communication</i>
Creativity, Innovation & Design Thinking	<i>Innovate Daily: Make Creative Thinking a Habit</i>
	<i>Ignite Creativity: Cultivate Innovative Thinking</i>
Critical Thinking	<i>Think Critically: Solve Problems Effectively</i>
	<i>Build Customer Service Excellence: Master Core Skills</i>
Customer Experience	<i>Elevate Customer Service: Create Exceptional Experiences</i>
	<i>Close Deals: Achieve Sales Mastery</i>
	<i>Extract Customer Insights: Listen and Analyze</i>

Category	Pathway Title
Cybersecurity	<i>Secure Data: Master Cybersecurity Essentials</i>
	<i>Analyze Data: Master Excel 365</i>
	<i>Enhance Customer Retention: Leverage Data Insights</i>
	<i>Navigate Data Ethics: Ensure Compliance & Security</i>
Data & Analytics	<i>Visualize Insights: Master Power BI</i>
	<i>Drive Business Intelligence: Master Data Analytics</i>
	<i>Visualize Data: Create Impactful Stories</i>
	<i>Innovate with Design Thinking: Solve Business Challenges</i>
Design Thinking	
Financial	<i>Decode Business Numbers: Master Financial Literacy</i>
	<i>Forge Alliances: Build Powerful Partnerships</i>
	<i>Influence Effectively: Harness the Psychology of Persuasion</i>
General Business	<i>Negotiate with Confidence: Persuade and Influence for Success</i>
	<i>Resolve Conflicts: Transform Disputes into Solutions</i>

Leadership

Decide Under Pressure: Master Strategic Decision-Making
Hire Top Talent: Implement a Skills-Based Approach
Communicate Virtually: Master Microsoft Teams
Drive Change: Master Change Management Basics
Embody Resilience: Navigate Uncertainty & Change
Forge Mentorship: Build Meaningful Relationships
Inspire Change: Drive Transformational Leadership
Inspire High-Performance: Motivate Your Teams
Lead Change: Effectively Transform Teams
Lead Global Teams: Manage Across Cultures & Time Zones
Lead Remote & Hybrid Teams: Implement Best Practices
Lead with Impact: Succeed in Leadership
Master Time Management: Unlock Productivity Hacks
Mentor Effectively: Transition from Manager to Mentor
Mitigate Cyber Risks: Conquer Threat Management
Motivate Teams: Unlock the Science of Engagement
Thrive in Hybrid Work: Cultivate Culture & Productivity
Transform Management: Evolve from Manager to Leader
Drive Operational Excellence: Optimize Efficiency
Tell Impactful Stories: Harness Business Storytelling

Learning Strategy

Balance Content: Navigate Curation vs. Creation

Craft Impactful Learning: Drive Engagement

Design Learning: Create Flexible Experiences

Develop a Growth Mindset: Foster a Learning Culture

Learn How to Learn: Master Effective Study Skills

Spot Trends: Stay Ahead in Learning

Transform Training: Integrate AI-Driven Learning

Evaluate Learning Experiences: Enhance Impact

Strategize Learning Content: Build a Winning Approach

Get Ready: Start a new Role

Professional Development

Accelerate Growth: Get Set, GROW!

Set Professional Goals: Achieve Development Milestones

Combat Change Fatigue: Strategize Resilience

Personal Development & Wellbeing

Manage Stress: Boost Workplace Well-Being

Category	Pathway Title	English
Productivity	<i>Maximize Productivity: Work Smarter, Not Harder</i>	
	<i>Unlock Productivity: Work Smarter with Word 365</i>	
Sustainability	<i>Build a Greener Business: Drive Sustainability</i>	
	<i>Develop Data Science Foundations: Build Skills in Python, R & ML</i>	
	<i>Dissect Data: Master Google Sheets Pivot Tables</i>	
Technology	<i>Explore Cloud Computing: Navigate AWS, Azure & Google Cloud</i>	
	<i>Manage Data: Master SQL Basics</i>	
	<i>Optimize Productivity: Master Google Workspace Tools</i>	
	<i>Adapt to Change: Embrace Digital Transformation</i>	
	<i>Build Your Brand: Amplify Your Digital Presence</i>	
Technology & Digital Transformation	<i>Defend IoT: Protect Connected Devices</i>	
	<i>Elevate Virtual Presence: Master Online Meetings</i>	
	<i>Innovate the Future of Work: Adapt and Thrive</i>	
	<i>Navigate Social Media: Enhance Digital Literacy</i>	
Workplace Agility	<i>Thrive Amid Change: Adapt, Innovate, and Succeed</i>	

Category	Pathway Title	French	
AI	<i>AI Fundamentals for Business Professionals</i>	<i>Fondamentaux de l'IA" pour les professionnels en entreprise</i>	
	<i>Essential Machine Learning Concepts</i>	<i>Notions essentielles sur l'apprentissage automatique</i>	
	<i>Managing AI Projects and Teams</i>	<i>Gestion de projets et d'équipes IA</i>	
Business	<i>Change Management and Organizational Development</i>	<i>Gestion du changement et développement organisationnel</i>	
	<i>Digital Transformation Strategy</i>	<i>Stratégie de transformation numérique</i>	
	<i>Customer Service Excellence</i>	<i>Excellence du service client</i>	
Communication	<i>Negotiation and Influence Techniques</i>	<i>Techniques de négociation et d'influence</i>	
	<i>Professional Communication and Presentations</i>	<i>Communication et présentations professionnelles</i>	
	<i>Compliance Management for Leaders</i>	<i>Gestion de la conformité pour les managers</i>	
Compliance	<i>Data Privacy and Compliance</i>	<i>Conformité en matière de confidentialité des données</i>	
	<i>Professional Ethics and Code of Conduct</i>	<i>Éthique professionnelle et code de conduite</i>	
	<i>Data Analysis Fundamentals</i>	<i>Fondamentaux de l'analyse de données</i>	
Data	<i>Data Visualization and Storytelling</i>	<i>Visualisation et storytelling de données</i>	
	<i>Data-Driven Decision Making</i>	<i>Prise de décision basée sur les données</i>	

Category	Pathway Title	French
Digital Marketing	<i>Digital Marketing Fundamentals</i>	<i>Fondamentaux du marketing digital</i>
	<i>Digital Marketing Trends and Emerging Platforms</i>	<i>Tendances en marketing digital et plateformes émergentes</i>
	<i>Creative Problem-Solving Techniques</i>	<i>Techniques créatives de résolution de problèmes</i>
Innovation	<i>Design Thinking for Problem Solving</i>	<i>Conception créative pour la résolution de problèmes</i>
	<i>Lean Startup Principles for Innovation</i>	<i>Principes du lean startup pour l'innovation</i>
	<i>Delegation and Team Productivity</i>	<i>Délégation et productivité des équipes</i>
Productivity	<i>Hybrid Work Adaptability and Best Practices</i>	<i>Adaptation et bonnes pratiques en matière de travail hybride</i>
	<i>Project Management Fundamentals</i>	<i>Fondamentaux de la gestion de projet</i>
	<i>Cybersecurity Awareness and Best Practices</i>	<i>Sensibilisation à la cybersécurité et bonnes pratiques</i>
Technology	<i>Digital Transformation and Industry 4.0</i>	<i>Transformation numérique et Industrie 4.0</i>
	<i>Emerging Technologies (IoT, AR/VR, etc.)</i>	<i>Technologies émergentes (IoT, AR/VR, etc.)</i>

Category	Pathway Title	German
AI	<i>Generative AI and Chatbot Development</i>	<i>Generative KI und Chatbot-Entwicklung</i>
	<i>Introduction to Deep Learning</i>	<i>Einführung in Deep Learning</i>
Business	<i>Fundamentals of Product Management</i>	<i>Grundlagen des Produktmanagements</i>
	<i>Customer Experience Management</i>	<i>Management des Kundenerlebnisses</i>
Communication	<i>Customer Communication and Service Orientation</i>	<i>Kundenkommunikation und Serviceorientierung</i>
	<i>Networking and Relationship Building</i>	<i>Networking und Beziehungsaufbau</i>
Data	<i>Data Protection and Ethics in Data Analysis</i>	<i>Datenschutz und Ethik in der Datenanalyse</i>
	<i>Introduction to Data-Driven Decision Making and Predictive Modeling</i>	<i>Einführung in datenbasierte Entscheidungsfindung und prädiktive Modellierung</i>
Digital Marketing	<i>E-Commerce and Digital Sales Strategies</i>	<i>E-Commerce und digitale Vertriebsstrategien</i>
Innovation	<i>Idea Development and Prototyping</i>	<i>Ideenentwicklung und Prototyping</i>
	<i>Creative Collaboration and Team Innovation</i>	<i>Kreative Zusammenarbeit und Innovation im Team</i>
Leadership	<i>Change Leadership and Adaptability</i>	<i>Change Leadership und Anpassungsfähigkeit</i>
	<i>Stakeholder Management and Engagement</i>	<i>Stakeholder-Management und Einbindung</i>
Technology	<i>Blockchain Basics and Applications</i>	<i>Blockchain-Grundlagen und -Anwendungen</i>
	<i>Industry 4.0 and Smart Manufacturing</i>	<i>Industrie 4.0 und intelligente Fertigung</i>

Category	Pathway Title	Portuguese
AI	<i>AI Fundamentals for Business Professionals</i>	<i>Fundamentos de IA para profissionais de negócios</i>
	<i>Apply Your Learning Day-to-Day: AI Tools and Technologies</i>	<i>Aplique o aprendizado no dia a dia com ferramentas e tecnologias de IA</i>
	<i>Machine Learning Essentials</i>	<i>Conceitos essenciais de aprendizado de máquina</i>
	<i>Change Management and Organizational Development</i>	<i>Gestão de mudanças e desenvolvimento organizacional</i>
Business	<i>Customer Experience Management and Trends</i>	<i>Gestão da experiência do cliente e tendências</i>
	<i>Strategic Planning and Execution</i>	<i>Planejamento estratégico e execução</i>
	<i>Sustainable Business Practices and Corporate Responsibility</i>	<i>Práticas de negócios sustentáveis e responsabilidade corporativa</i>
Communication	<i>Effective Business Communication and Presentation</i>	<i>Comunicação empresarial e apresentações eficazes</i>
	<i>Negotiation and Persuasion Skills</i>	<i>Habilidades de negociação e persuasão</i>
Compliance	<i>Data Protection and Privacy Compliance (LGPD)</i>	<i>Compliance com a proteção de dados e privacidade (LGPD)</i>
	<i>Risk Management and Corporate Governance</i>	<i>Gestão de riscos e governança corporativa</i>
	<i>Workplace Ethics and Code of Conduct</i>	<i>Ética profissional e código de conduta</i>
	<i>Business Intelligence and Data Visualization</i>	<i>Business Intelligence e visualização de dados</i>
Data	<i>Data Analysis Fundamentals</i>	<i>Fundamentos da análise de dados</i>
	<i>Data-Driven Decision Making</i>	<i>Tomada de decisões orientada por dados</i>
Digital Marketing	<i>Digital Marketing Fundamentals</i>	<i>Fundamentos do marketing digital</i>
	<i>SEO and Search Engine Marketing</i>	<i>SEO e marketing de busca</i>
	<i>Social Media Marketing Strategy</i>	<i>Estratégia de marketing em mídias sociais</i>

Category	Pathway Title	
Innovation	<i>Creative Problem-Solving Techniques</i>	<i>Técnicas criativas de resolução de problemas</i>
	<i>Design Thinking for Problem Solving</i>	<i>Design thinking para resolução de problemas</i>
	<i>Innovation Management and Ideation</i>	<i>Gestão da inovação e geração de ideias</i>
	<i>Effective Leadership and Team Management</i>	<i>Liderança eficaz e gestão de equipes</i>
	<i>Leading Remote and Hybrid Teams</i>	<i>Liderando equipes remotas e híbridas</i>
Leadership	<i>Crisis Management and Organizational Resilience</i>	<i>Gestão de crises e resiliência organizacional</i>
	<i>Continuous Learning Culture</i>	<i>Cultura de aprendizagem contínua</i>
	<i>Self-Management and Self-Leadership</i>	<i>Autogestão e autoliderança</i>
	<i>Mental Health and Psychological Safety at Work</i>	<i>Saúde mental e segurança psicológica no trabalho</i>
	<i>Human-Centered and Empathetic Leadership</i>	<i>Liderança humanizada e empática</i>
Productivity	<i>Agile and Scrum Methodologies</i>	<i>Impulsione seus projetos com metodologias ágeis e scrum</i>
	<i>Project Management Foundations</i>	<i>Fundamentos de gerenciamento de projetos</i>
	<i>Time Management and Personal Productivity</i>	<i>Gestão do tempo e produtividade pessoal</i>
	<i>Cloud Computing Fundamentals</i>	<i>Fundamentos de computação em nuvem</i>
Technology	<i>Cybersecurity Awareness and Best Practices</i>	<i>Conscientização em cibersegurança e melhores práticas</i>
	<i>Digital Banking and Fintech Innovations</i>	<i>Inovações em banco digital e fintech</i>
	<i>Digital Transformation and Industry 4.0</i>	<i>Transformação digital e indústria 4.0</i>

Category	Pathway Title	Spanish
AI	<i>AI-Driven Automation</i>	<i>Automatización impulsada por IA</i>
	<i>Developing an AI Strategy and Implementation Plan</i>	<i>Desarrollo de una estrategia de IA y plan de implementación</i>
	<i>Ethical and Responsible AI</i>	<i>IA ética y responsable</i>
Business	<i>Business Analytics for Decision Making</i>	<i>Análisis empresarial para la toma de decisiones</i>
	<i>Entrepreneurship and Innovation</i>	<i>Emprendimiento e innovación</i>
	<i>Financial Acumen for Non-Financial Managers</i>	<i>Conocimientos financieros para gerentes no financieros</i>
Communication	<i>Active Listening and Feedback Skills</i>	<i>Escucha activa y habilidades de retroalimentación</i>
	<i>Customer Service Excellence and Management</i>	<i>Gestión y servicio al cliente excepcional</i>
	<i>Public Speaking and Storytelling</i>	<i>Oratoria y narrativa</i>
Compliance	<i>Regulatory Compliance Essentials</i>	<i>Aspectos esenciales del cumplimiento normativo</i>
	<i>Big Data Analytics</i>	<i>Análisis de big data</i>
Data	<i>Data Literacy for All Employees</i>	<i>Alfabetización de datos para todos los empleados</i>
	<i>Data Science for Business</i>	<i>Ciencia de datos para negocios</i>

Category	Pathway Title		Spanish
Digital Marketing	<i>Content Marketing and Brand Storytelling</i>	<i>Marketing de contenidos y storytelling de marca</i>	
	<i>Data-Driven Marketing Analytics</i>	<i>Análisis de marketing basada en datos</i>	
	<i>Creative Brainstorming Techniques</i>	<i>Técnicas creativas de lluvia de ideas</i>	
Innovation	<i>Critical Thinking and Analytical Skills</i>	<i>Pensamiento crítico y habilidades analíticas</i>	
	<i>Fostering a Culture of Innovation</i>	<i>Fomentar una cultura de innovación</i>	
	<i>Coaching and Mentoring for Managers</i>	<i>Coaching y tutorías para gerentes</i>	
Leadership	<i>Conflict Resolution and Feedback</i>	<i>Resolución de conflictos y retroalimentación</i>	
	<i>Emotional Intelligence for Leaders</i>	<i>Inteligencia emocional para líderes</i>	
	<i>Agile Project Management and Scrum</i>	<i>Gestión de proyectos ágiles y Scrum</i>	
Productivity	<i>Productivity Tools and Automation</i>	<i>Herramientas de productividad y automatización</i>	
	<i>Remote Work and Collaboration Best Practices</i>	<i>Mejores prácticas de trabajo remoto y colaboración</i>	
Technology	<i>Introduction to Programming for Non-Tech Professionals</i>	<i>Introducción a la programación para no técnicos</i>	

INDUSTRY PATHWAYS



Technology



Finance



Retail



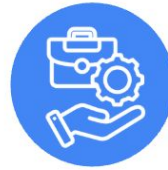
Manufacturing



Healthcare



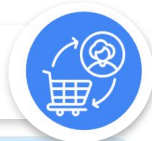
Telecom



ProServ



Life-Sciences



Customer Experience

- Adopt Omnichannel Retail: Unite In-Store and Online Sales
- Boost Customer Loyalty: Reward and Retain Shoppers
- Build Customer Relationships: Foster Brand Loyalty
- Communicate Effectively: Improve Customer Interactions
- Handle Difficult Customers: Turn Complaints into Opportunities



Data & Analytics

- Analyze Consumer Behavior: Anticipate Shopper Needs
- Harness Retail Analytics: Drive Smarter Decisions
- Innovate in Retail: Stay Ahead of Trends
- Leverage Retail Insights: Grow Your Business



Innovation & Productivity

- Embrace Retail Tech: Modernize Your Store
- Optimize Supply Chain: Ensure Product Availability
- Stay Adaptable: Navigate Changing Retail Trends
- Streamline Store Operations: Improve Daily Efficiency



Leadership



- Develop Your Team: Enhance Retail Skills
- Master Time Management: Conquer Peak Retail Hours



Sales & Marketing



- Boost Digital Marketing: Engage Customers Online
- Elevate Visual Merchandising: Attract More Customers
- Lead Retail Teams: Inspire Sales Success
- Sharpen Sales Skills: Boost Retail Revenue



Client & Communication Skills

- Enhance Client Advisory: Elevate Customer Experience
- Improve Negotiation Skills: Close Financial Deals
- Master Financial Communication: Explain Numbers Clearly
- Refine Financial Presentations: Impress Stakeholders



Compliance & Ethics

- Embrace FinTech: Modernize Financial Services
- Navigate Compliance: Uphold Ethics in Finance



Data & Financial Analysis

- Analyze Market Trends: Stay Ahead in Finance
- Harness Financial Data: Gain Predictive Insights
- Improve Investment Analysis: Optimize Portfolio Returns
- Master Financial Analysis: Drive Business Decisions



Financial Planning & Forecasting

- Master Budgeting: Forecast with Confidence
- Build Financial Models: Forecast Business Outcomes
- Excel in Wealth Management: Guide Client Finances
- Improve Cost Management: Maximize Financial Efficiency



Leadership & Operations

- Adopt Agile Processes: Streamline Finance Projects
- Embrace Sustainable Finance: Integrate ESG Principles
- Lead Finance Teams: Drive Results
- Modernize Banking Operations: Improve Efficiency
- Plan Business Continuity: Safeguard Financial Operations



Risk & Security

- Enhance Financial Auditing: Ensure Accurate Accounting
- Enhance Fraud Detection: Protect Financial Assets
- Improve Credit Analysis: Make Smarter Lending Decisions
- Secure Financial Data: Strengthen Cybersecurity Measures



Compliance, Ethics & Safety

- Ensure Compliance: Uphold Ethics in Healthcare
- Implement Safety Protocols: Protect Patients and Staff
- Improve Clinical Documentation: Ensure Accurate Records
- Improve Quality Care: Ensure Patient Safety



Efficiency & Scheduling

- Adopt Telehealth: Expand Patient Access
- Manage Time in Healthcare: Increase Efficiency
- Optimize Scheduling: Reduce Patient Wait Times
- Secure Patient Data: Maintain Trust and Privacy



Healthcare Communication & Teamwork

- Build Resilience: Prevent Burnout in Healthcare
- Communicate Clearly: Build Trust in Healthcare
- Develop Outreach Programs: Promote Community Health
- Foster Team Collaboration: Improve Care Coordination



Healthcare Leadership & Operations

- Lead Healthcare Teams: Deliver Quality Care
- Leverage Healthcare Data: Drive Evidence-Based Decisions
- Manage Healthcare Finances: Control Costs in Care
- Manage Healthcare Projects: Deliver System Improvements



Patience Care and Experience



- Commit to Continuous Learning: Stay Current in Healthcare
- Elevate Patient Experience: Increase Satisfaction
- Embrace Medical Technology: Improve Patient Care
- Enhance Patient Care: Improve Health Outcomes



Artificial Intelligence & Innovation

- AI-Driven Drug Discovery: Explore Open-Source Platforms
- Bioinformatics Workflows: Reproducible Research with Open Tools
- Digital Pathology Fundamentals: Open Imaging & Analysis Tools



Compliance

- Regulatory Affairs Essentials: Navigating FDA Guidelines with Open Resources



Data & Analytics

- Clinical Trial Informatics: Designing Robust, Open Protocols



Data Privacy

- Ethical Genomics & Data Privacy: Navigating Compliance



Innovation & Continuous Improvement

- Adopt Industry 4.0: Digitize Your Factory Floor
- Foster Kaizen Culture: Drive Continuous Improvement
- Implement Lean Manufacturing: Increase Efficiency
- Innovate Production Processes: Stay Competitive



Leadership & Project Delivery

- Lead Manufacturing Projects: Deliver On-Time Results
- Manage Change: Adopt New Manufacturing Processes
- Manage Inventory: Balance Supply and Demand
- Maximize Productivity: Manage Shift Time Effectively



Operational Efficiency & Cost Control

- Achieve Operational Excellence: Optimize Manufacturing
- Control Production Costs: Improve Profit Margins
- Enhance Quality Control: Achieve Six Sigma Standards
- Implement Sustainable Manufacturing: Reduce Waste



Technology, Automation & Maintenance

- Embrace Automation: Streamline Production
- Enhance Troubleshooting Skills: Solve Production Issues Fast
- Improve Equipment Maintenance: Prevent Downtime
- Master Machine Operations: Minimize Downtime



Workplace Safety & Compliance



- Enforce Workplace Safety: Meet OSHA Standards
- Improve Ergonomics: Enhance Worker Safety and Comfort
- Improve Workplace Communication: Align Multi-Shift Teams
- Maintain Compliance: Meet Manufacturing Standards



Communications & Brand Strategy

- Develop Cross-Platform Strategy: Amplify Your Message
- Hone PR Skills: Navigate Media Crises
- Boost Creative Thinking: Produce Innovative Content
- Elevate Content Creation: Engage Your Viewers
- Master Digital Marketing: Grow Your Audience



Customer Engagement & Retention

- Analyze Audience Data: Drive Engagement
- Enhance User Experience: Design Engaging Media Apps
- Improve Customer Retention: Reduce Churn in Telecom
- Improve Customer Support: Boost Subscriber Satisfaction
- Improve Video Production: Craft Compelling Content



Cybersecurity & Resilience

- Guard Media Networks: Enhance Cybersecurity



Leadership & Sales Enablement

- Boost Telecom Sales: Refine Your Pitch
- Bridge Creative and Tech Teams: Improve Workflow
- Excel in Product Management: Launch Successful Media Services



Innovation & Technology

- Adapt to New Media Platforms: Expand Your Reach
- Embrace Media Innovation: Experiment with AR/VR
- Explore IoT Solutions: Innovate Telecom Offerings
- Harness 5G Technology: Enhance Telecom Capabilities



Media Production & Delivery

- Leverage Cloud Tech: Streamline Media Delivery
- Manage Media Projects: Deliver Campaigns on Time



Client & Business Development

- Boost Professional Networking: Open New Opportunities
- Develop Financial Acumen: Speak Your Client's Language
- Enhance Business Development: Win New Clients
- Master Negotiation: Secure Better Deals



Communication & Collaboration

- Broaden Technical Skills: Meet Diverse Client Needs
- Improve Team Collaboration: Share Knowledge Effectively
- Polish Presentation Skills: Impress Your Clients
- Resolve Conflicts: Maintain Strong Client Partnerships



Consulting & Innovation

- Apply Consulting Frameworks: Solve Problems Systematically
- Champion Digital Transformation: Advise Clients Effectively
- Expand Industry Insight: Add Value for Clients
- Foster Innovation: Deliver Creative Solutions



Customer Support

- Active listening and questioning skills
- Balancing professionalism with empathy
- Communicating with clarity and brevity under pressure
- De-escalation techniques for upset or frustrated clients
- Having Difficult Client Conversations
- Managing tone and empathy in high-stress moments
- Turning challenging situations into opportunities to build trust



Data & Analytics

- Ensure Quality Deliverables: Exceed Client Expectations
- Excel in Project Management: Deliver Client Success
- Leverage Data Insights: Drive Client Solutions
- Optimize Time Management: Boost Your Billable Hours



Leadership & Team Development

- Guide Organizational Change: Lead Client Transformations
- Lead Professional Teams: Achieve Excellence
- Manage Stress: Sustain Long-Term Performance
- Mentor Junior Talent: Build a Strong Team



Artificial Intelligence & Innovation

- Cultivate Innovation: Create Cutting-Edge Solutions
- Excel in Product Management: Drive Tech Innovation
- Harness AI & Machine Learning: Innovate Your Solutions
- Implement AI Ethics: Build Responsible Technology



Business & Leadership

- Align Tech with Business: Deliver Real Value
- Communicate Tech Concepts: Bridge the Gap with Stakeholders
- Enhance IT Support: Improve User Satisfaction
- Lead Tech Teams: Boost Productivity and Morale



Cybersecurity & Data Privacy

- Ensure Data Privacy: Meet Compliance Standards
- Apply Systems Thinking: Design Holistic Solutions
- Bolster Cybersecurity: Protect Your Systems



Technology Pathways



Data & Analytics



Excel in Data Science: Derive Valuable Insights



Handle Big Data: Process and Analyze at Scale



Productivity & Delivery



Adopt DevOps: Automate Your Deployment Pipeline



Design Software Architecture: Build Scalable Systems



Implement Agile Practices: Accelerate Development Cycles



Improve UX Design: Delight Your Users



Artificial Intelligence

- *Discover AI: How Artificial Intelligence Transforms Work*
- *Explore AI Tools: Automate Daily Work for Productivity*
- *Explore AI for Managers: Making Data-Driven People Decisions*
- *Explore AI Basics: The Building Blocks of Artificial Intelligence*

Data & Analytics

- *Get Started with Excel: Analyze Data Basics*
- *Discover Data Science: How Python and R Power Analytics*
- *Explore Business Intelligence: Understanding Data-Driven Decisions*
- *Discover Power BI: Create Simple Dashboards and Visuals*

Professional Development

- *Overcome Speaking Anxiety: Build Confidence in Public Speaking*
- *Plan Presentations: Structure and Deliver with Impact*
- *Assess Your Time: Identify Priorities and Productivity Traps*
- *Discover Storytelling: Communicate Ideas That Stick*

Pathway titles and language availability are subject to change without notice. Skill Breaks translated pathways follow the same subjects as the English versions and are provided for reference.

Skill Breaks (Chinese-Simplified)

Level - Explore

Focused on awareness and curiosity — helps learners “understand the why.”

Artificial Intelligence

- 探索AI: 人工智能如何改变工作
- 探索 AI 工具: 自动化日常工作, 提高生产力
- 探索面向管理者的人工智能: 做出数据驱动的人事决策
- 探索人工智能基础: 人工智能的构建模块

Data & Analytics

- 开始使用 Excel: 数据分析基础
- 探索数据科学: Python 与 R 如何驱动分析
- 探索商业智能: 理解数据驱动的决策
- 探索 Power BI: 创建简洁的仪表板和可视化图表

Professional Development

- 克服演讲焦虑: 建立公众演讲自信
- 策划演示: 有条理地构建并高效呈现
- 评估你的时间: 识别优先事项和生产力陷阱
- 发现讲故事的艺术: 传达令人难忘的想法

Pathway titles and language availability are subject to change without notice. Skill Breaks translated pathways follow the same subjects as the English versions and are provided for reference.

Artificial Intelligence

- *Objevte AI: Jak umělá inteligence mění práci*
- *Prozkoumejte AI nástroje: Automatizujte každodenní práci pro vyšší produktivitu*
- *Prozkoumejte AI pro manažery: činění rozhodnutí o lidech na základě dat*
- *Prozkoumejte základy AI: stavební kameny umělé inteligence*

Data & Analytics

- *Začínáme s Excelem: základy analýzy dat*
- *Objevte datovou vědu: jak Python a R pohánějí analytiku*
- *Objevte business intelligence: porozumění rozhodnutím založeným na datech*
- *Objevte Power BI: vytvářejte jednoduché dashboardy a vizualizace*

Professional Development

- *Překonejte strach z mluvení: budujte sebevědomí při veřejném vystupování*
- *Plan Presentations: Structure and Deliver with Impact*
- *Zhodnoťte svůj čas: identifikujte priority a pasti produktivity*
- *Objevte vyprávění příběhů: sdílejte myšlenky, které zůstávají v paměti*

Pathway titles and language availability are subject to change without notice. Skill Breaks translated pathways follow the same subjects as the English versions and are provided for reference.

Artificial Intelligence

- *Découvrez l'IA : Comment l'intelligence artificielle transforme le travail*
- *Explorez les outils d'IA : automatisez le travail quotidien pour plus de productivité*
- *Explorer l'IA pour les managers : prendre des décisions RH basées sur les données*
- *Explorez les bases de l'IA : les composantes de l'intelligence artificielle*

Data & Analytics

- *Commencez avec Excel : notions de base pour analyser des données*
- *Découvrez la science des données : comment Python et R optimisent les analyses*
- *Explorez l'intelligence d'affaires : comprendre les décisions fondées sur les données*
- *Découvrez Power BI : créez des tableaux de bord et des visuels simples*

Professional Development

- *Surmontez l'anxiété liée à la prise de parole : développez la confiance en soi en public*
- *Planifiez les présentations : structurez-les et délivrez-les avec impact*
- *Évaluez votre temps : identifiez les priorités et les pièges à la productivité*
- *Découvrez l'art du storytelling : communiquez des idées mémorables*

Pathway titles and language availability are subject to change without notice. Skill Breaks translated pathways follow the same subjects as the English versions and are provided for reference.

Artificial Intelligence

- *Entdecke KI: Wie künstliche Intelligenz die Arbeit transformiert*
- *Erkunde KI-Tools: Automatisiere die tägliche Arbeit für mehr Produktivität*
- *Entdecken Sie KI für Führungskräfte: datenbasierte Personalentscheidungen treffen*
- *Entdecken Sie die Grundlagen der KI: die Bausteine der künstlichen Intelligenz*

Data & Analytics

- *Erste Schritte mit Excel: Grundlagen der Datenanalyse*
- *Entdecken Sie Data Science: Wie Python und R die Analyse unterstützen*
- *Entdecken Sie Business Intelligence: Verständnis datenbasierter Entscheidungen*
- *Entdecken Sie Power BI: Erstellen Sie einfache Dashboards und Visualisierungen*

Professional Development

- *Überwinden Sie Sprechangst: Selbstvertrauen beim öffentlichen Reden aufbauen*
- *Präsentationen planen: Strukturieren und mit Wirkung präsentieren*
- *Bewerten Sie Ihre Zeit: Prioritäten erkennen und Produktivitätsfallen identifizieren*
- *Entdecken Sie Storytelling: Kommunizieren Sie Ideen, die im Gedächtnis bleiben*

Pathway titles and language availability are subject to change without notice. Skill Breaks translated pathways follow the same subjects as the English versions and are provided for reference.

Artificial Intelligence

- *Scopri l'IA: Come l'intelligenza artificiale trasforma il lavoro*
- *Esplora gli strumenti di intelligenza artificiale: automatizza il lavoro quotidiano per una maggiore produttività*
- *Esplora l'IA per i manager: prendere decisioni sulle persone basate sui dati*
- *Esplora le basi dell'IA: i mattoni fondamentali dell'intelligenza artificiale*

Data & Analytics

- *Inizia con Excel: nozioni di base sull'analisi dei dati*
- *Scopri la data science: come Python e R alimentano l'analisi dei dati*
- *Esplora la business intelligence: comprendere le decisioni basate sui dati*
- *Scopri Power BI: crea dashboard e visualizzazioni semplici*

Professional Development

- *Supera l'ansia da parlare in pubblico: costruisci fiducia nell'oratoria*
- *Pianifica le presentazioni: struttura e presenta con impatto*
- *Valuta il tuo tempo: identifica le priorità e le trappole della produttività*
- *Scopri lo storytelling: comunica idee che restano impresse*

Pathway titles and language availability are subject to change without notice. Skill Breaks translated pathways follow the same subjects as the English versions and are provided for reference.

Artificial Intelligence

- AIを発見: 人工知能が仕事を変革する方法
- AIツールをブラウズ: 日々の業務をオートメーションして生産性を向上
- マネージャー向けのAIを探る: データドリブンな人材判断
- AIの基礎を探求しましょう: 人工知能の構成要素

Data & Analytics

- Excelを始めよう: データ分析の基本
- データサイエンスを発見しよう PythonとRが分析をどのように支えているか
- ビジネスインテリジェンスを探求する: データ主導の意思決定を理解する
- Power BIを発見しましょう: シンプルなダッシュボードやビジュアルを作成

Professional Development

- スピーチ不安を克服する: 人前で話す自信を身につける
- プレゼンテーションをプラン: 構成を計画し、印象的に伝える
- 自分の時間を評価しましょう: 優先事項と生産性を下げる落とし穴を特定する
- ストーリーテリングを発見しよう: 記憶に残るアイデアを伝える

Pathway titles and language availability are subject to change without notice. Skill Breaks translated pathways follow the same subjects as the English versions and are provided for reference.

Artificial Intelligence

- Descubra a IA: Como a inteligência artificial transforma o trabalho
- Explore ferramentas com IA: automatize o trabalho diário para produtividade
- Explore IA para gestores: tomando decisões sobre pessoas baseadas em dados
- Explore os conceitos básicos de IA: os componentes da inteligência artificial

Data & Analytics

- Comece a usar o Excel: noções básicas de análise de dados
- Descubra ciência de dados: como Python e R potencializam a análise de dados
- Explore inteligência de negócios: entendendo decisões orientadas por dados
- Descubra o Power BI: crie dashboards e visuais simples

Professional Development

- Supere a ansiedade ao falar: desenvolva confiança na oratória
- Planeje apresentações: estruture e entregue com impacto
- Avalie seu tempo: identifique prioridades e armadilhas de produtividade
- Descubra a arte de contar histórias: comunique ideias que ficam na mente

Pathway titles and language availability are subject to change without notice. Skill Breaks translated pathways follow the same subjects as the English versions and are provided for reference.

Artificial Intelligence

- Descubre la IA: Cómo la inteligencia artificial transforma el trabajo
- Explora herramientas de IA: automatiza el trabajo diario para aumentar la productividad
- Explore IA para gestores: tomando decisões sobre pessoas baseadas em dados
- Explora los conceptos básicos de la IA: los componentes fundamentales de la inteligencia artificial

Data & Analytics

- Empieza con Excel: conceptos básicos de análisis de datos
- Descubre la ciencia de datos: cómo Python y R impulsan el análisis
- Explora la IA para directivos: tomando decisiones sobre personas basadas en datos
- Descubre Power BI: crea paneles e informes visuales sencillos

Professional Development

- Supera la ansiedad al hablar en público: gana confianza al hablar en público
- Planifica presentaciones: estructura y comunica con impacto
- Evalúa tu tiempo: identifica prioridades y trampas de productividad
- Descubre el arte de contar historias: comunica ideas que perduren

Pathway titles and language availability are subject to change without notice. Skill Breaks translated pathways follow the same subjects as the English versions and are provided for reference.

Artificial Intelligence

- *Yapay Zekâyı Keşfedin: Yapay zekâ iş dünyasını nasıl dönüştürüyor*
- *Yapay Zeka Araçlarını Keşfedin: Verimlilik İçin Günlük İşleri Otomatikleştirin*
- *Yöneticiler için yapay zekayı keşfedin: veriye dayalı insan kararları almak*
- *Yapay zekânın temellerini keşfedin: yapay zekânın yapı taşları*

Data & Analytics

- *Excel'e Başlayın: Veri Analizinin Temelleri*
- *Veri bilimini keşfedin: Python ve R analizleri nasıl güçlendiriyor*
- *İş zekasını keşfedin: verilere dayalı kararları anlamak*
- *Power BI'yi Keşfedin: basit panolar ve görseller oluşturun*

Professional Development

- *Konuşma kaygısını yenin: topluluk önünde konuşmada özgüven kazanın*
- *Sunumları planlayın: yapılandırın ve etkili bir şekilde sunun*
- *Zamanınızı değerlendirin: öncelikleri ve verimlilik tuzaklarını belirleyin*
- *Hikaye anlatıcılığını keşfedin: akılda kalan fikirleri iletin*

Pathway titles and language availability are subject to change without notice. Skill Breaks translated pathways follow the same subjects as the English versions and are provided for reference.



Emerging Skills Journey

Explore

Focused on awareness and curiosity — helps learners “understand the why.”
Also available in Skill Breaks

Build

Focused on comprehension and foundational understanding — helps learners “grasp the what.” **Refreshed Pathways**

Enhance

Focused on transfer and measurable performance — helps learners “apply the how.”

Artificial Intelligence

- *Discover AI: How Artificial Intelligence Transforms Work*
- *Explore AI Tools: Automate Daily Work for Productivity*
- *Explore AI for Managers: Making Data-Driven People Decisions*
- *Explore AI Basics: The Building Blocks of Artificial Intelligence*
- *AI Essentials: Understand Artificial Intelligence at Work*
- *Boost Productivity: Unleash Cutting-Edge AI*
- *Empower People Management: Leverage AI Insights*
- *Ignite Your AI Journey: Get Started*
- *Apply AI at Work: Design Intelligent Solutions for Real Problems*
- *Implement AI Tools: Streamline Workflows & Boost Team Efficiency*
- *Lead with AI: Drive Engagement & Talent Decisions with Data*
- *Enhance Your AI Journey: Apply Tools & Build Real-World Projects*

Data & Analytics

- *Get Started with Excel: Analyze Data Basics*
- *Discover Data Science: How Python and R Power Analytics*
- *Explore Business Intelligence: Understanding Data-Driven Decisions*
- *Discover Power BI: Create Simple Dashboards and Visuals*
- *Analyze Data: Master Excel 365*
- *Develop Data Science Foundations: Build Skills in Python, R & ML*
- *Drive Business Intelligence: Master Data Analytics*
- *Visualize Insights: Master Power BI*
- *Improve Excel Skills: Automate, Visualize & Analyze Complex Data*
- *Apply Data Science: Analyze, Model & Communicate Findings*
- *Apply Business Intelligence: Build Insightful Dashboards & Reports*
- *Build Power BI Dashboards: From Data to Dynamic Visual Stories*

Professional Development

- *Overcome Speaking Anxiety: Build Confidence in Public Speaking*
- *Plan Presentations: Structure and Deliver with Impact*
- *Assess Your Time: Identify Priorities and Productivity Traps*
- *Discover Storytelling: Communicate Ideas That Stick*
- *Captivate Audiences: Master Public Speaking*
- *Deliver Presentations: From Basics to Professional Presentations*
- *Master Time Management: Unlock Productivity Hacks*
- *Tell Impactful Stories: Harness Business Storytelling*
- *Enhance Presentations: Engage, Persuade & Influence Your Audience*
- *Apply Presentation Mastery: Deliver Impactful, Audience-Focused Talks*
- *Build Sustainable Habits: Design Your Peak Productivity System*
- *Apply Storytelling: Inspire Change Through Strategic Narratives*



***Growing Human-Centered Teams (Include
Diversity and Inclusion Content)***

Growing Human-Centered Teams - Includes DEI Content

Level – Build

Focused on comprehension and foundational understanding — helps learners “grasp the what.”

Address Bias: Foster a Respectful Workplace

Cultivate Workplace Inclusion: Build Belonging

Foster Belonging: Inclusive Onboarding Essentials

Lead Across Cultures: Global DEI Competency

Lead Change: Driving DEI Strategy Forward

Lead with Equity: Build Fair Systems

Leading a Diverse Team: Inclusive Communication and Conflict Resolution

Recognize Privilege: Reframe Workplace Dynamics

Understanding Fair Evaluation Practices: Building Inclusive Performance Systems

Growing Human-Centered Teams - Includes DEI Content

Level - Enhance

Focused on transfer and measurable performance — helps learners “apply the how.”

Bias in Tech: Build Ethical AI and Systems

Bridge the Gap: Generational Inclusion at Work

Challenge Norms: Gender Inclusion at Work

Champion Diversity in Content: Reach Broader Audiences

Cultivate Cultural Competence: Provide Inclusive Care

Design for Everyone: Inclusive Product Thinking

Embrace Diversity: Serve Every Customer Better

Embrace Inclusion: Cultivate a Diverse Leadership Mindset

Measure What Matters: Tracking DEI Progress

Growing Human-Centered Teams - Includes DEI Content

Level - Enhance

Focused on transfer and measurable performance — helps learners “apply the how.”

Overcome Bias: Clarify Decision-Making

Practice Inclusion: Manage Diverse Teams Effectively

Recruit Without Bias: Inclusive Hiring Practices

Speak Up: Cultivate Allyship Through Action

Storytelling for Impact: Share Lived Experiences

Understand Identity: Intersectionality in the Workplace